

# For Your Attention

## KCC Trading Standards update for your local community

Date: 1/11/2013

Area: ALL

### KCC's Highways & Transportation – Survey door-to-door

KCC Highways and Transportation has commissioned BMG Research to undertake a door-to-door survey from Saturday 2 November to Friday 27 December.

BMG Research canvassers will present to residents;

- Photo identification card
- Letter of authority from KCC

The survey should take around 10 minutes to complete. The purpose of the survey is to find out your view on the roads and pavements in Kent, local transport provision and infrastructure and whether you have anything transport-related you would like to bring to their attention.

If you receive a knock on the door from a BMG Research interviewer and want to verify who they are then please contact BMG on their helpline;

**BMG Helpline: 0800 358 0337**

For advice on your civil rights and to make a complaint about a business, contact Citizen Advice Consumer Service **08454 040506**.

All complaints will be referred to Trading Standards to be used as intelligence.

[www.kent.gov.uk](http://www.kent.gov.uk)  
[tsadvice@kent.gov.uk](mailto:tsadvice@kent.gov.uk)

